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PATENT AND TRADEMARK OFFICE**

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JUN 08 2004

Attorney Docket No.: Bell-19 (00-VE22.39)

Applicants: Craig REDING et. al.

Serial No.: 09/596,466

Filing Date: June 19, 2000

Title: **METHODS AND APARATUS FOR PROVIDING TELEPHONE
SUPPORT FOR INTERNET SALES**

Examiner: Hector A. Agdeppa

Group Art Unit: 2642

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**Revocation of Any Previously Granted
Associate Power's of Attorney and
Grant of New Associate Power of Attorney**


Sir:

The undersigned attorney of record hereby revokes any and all previously granted Associate Powers of Attorney and hereby grants the following individuals an Associate Power of Attorney:

Leonard C. Suchyta, Reg. No. 25,707
Adam T. Bernstein, Reg. No. 36,746
Joel Wall, Reg. No. 25,648

Respectfully submitted,

June 8, 2004


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To: U.S. Patent and Trademark Office
Group Art Unit 2642

Attention: Examiner Hector Agdeppa

Facsimile No.: (703) 872-9306

Telephone No.:

From: Michael P. Straub, Esq.

Date: June 8, 2004

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Message: **FORMAL SUBMISSION OF: A Revocation**
of Any Previously Granted Associate
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